

*Dedicated to Outstanding Customer Service for a Better Community*

**SERVICE SOLUTIONS SUCCESS**



January 31, 2011

Mr. Jimmy W. Janacek  
4770 Vista Del Monte  
El Paso, TX 79922

Dear Mr. Janacek:

This office is in receipt of your letter dated January 17, 2011, relating to an appeal filed with the El Paso Water Utilities regarding PSB Rules and Regulations Number 8. The El Paso Water Utilities/Public Service Board has received, denied and responded to your appeal requests and additional concerns.

Please be reminded, by way of ordinance in 1952, the City of El Paso vested complete management and control of the water utility system to the Public Service Board. Therefore, the City of El Paso will not take any further action in this matter.

Regards,

A handwritten signature in cursive script, appearing to read "Joyce A. Wilson".

Joyce A. Wilson  
City Manager

Cc: Mayor John Cook  
Ed Archuleta, El Paso Water Utilities

**Mayor**  
John F. Cook

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District 2  
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District 4  
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Beto O'Rourke

**City Manager**  
Joyce A. Wilson



